

## **1. Validity:**

These general terms and conditions apply to reservation enquiries, and also to confirmed bookings of hotels or special offers, as booked through the Berger's Sporthotel reservation system (BRS).

Reservation Requests and Confirmations: the Berger's Sporthotel will forward your obligation free request, or your confirmed booking to the respective hotel or supplier by email. Upon receipt of your request, the hotel or supplier will forward you their detailed offer. Once your reservation has been confirmed with BRS, it will be contractually binding. Your mouse click confirms that you agree to an Accommodation or Travel Service Contract. Therefore please take special note of the advised cancellation terms and conditions. The supplier reserves the right to refuse the reservation within 24 hours of despatch. The Berger's Sporthotel has the possibility to refuse your booking within 24 hours.

Accommodation or Travel Service Contract and Payment: A confirmed booking between you and the chosen hotel or supplier will result in an Accommodation or Travel Service Contract. The confirmed price is to be paid directly, either locally or by money transfer, to the hotelier or supplier. Any claims arising from this Accommodation or Travel Service Contract are to be made directly with the Berger's Sporthotel or the supplier.

Changes to your booking and cancellation: Cancellations are to be advised directly to the hotel. Reservations have to be held later than until 06.00 pm, that means your booking is valid the whole night. Otherwise this cancellation terms are valid: Until 30 days before arrival a cancellation is free, between 29 and 14 days before arrival we charge 50% of the total amount as cancellation fee, from 13 days before arrival, we charge 80% - No Show 100%.

Hotel Categories, Hotel and Travel Information: The internationally recognised hotel classification (1-5 stars) provides an indication of the standard of the hotel. All additional hotel, travel information and descriptions are based on information received from the hotel.

Room Rates: All rates provided by the Berger's Sporthotel are up-to-date and are as advised by the respective hotel or supplier. These rates apply to all reservations booked through the BRS. Bookings will be made using the latest and best possible Berger's Sporthotel daily rate, as advised by the hotel or supplier for the chosen date of travel. Last Minute, low season, weekend or special offers appearing on the BRS will automatically be taken in to account.

Miscellaneous: Although utmost care is taken to ensure that all information supplied is accurate, the Berger's Sporthotel assumes no liability for possible errors arising during the collection of and passing on of information. The transfer of any information as supplied by the Berger's Sporthotel (either fully or an extract), or the use of any information for purposes other than those for which it is intended, is only permitted with the explicit authorization of the hotel.

These terms and conditions are governed by Austrian law. The place of jurisdiction is Zell am See, Austria.